

### **Who can book the KTM Race Service or a KTM Service package?**

Open to all riders who are participating in the ISDE 2024 Spain who are over 18 and have a valid driver's license.

### **What is included in the KTM Service package?**

KTM offers an exclusive rental of the most recent model of the KTM EXC 6DAYS range.

The price for the GKTm service package (rental and service) during the ISDE is 5500,00 EUR (4-stroke) or 5100,00 EUR (2-stroke)

The rental price includes:

- KTM motorcycle for the period of the ISDE Spain 2024
- Transport costs to the event in Silleda, Spain
- Registration and insurance of the motorcycle for the event
- KTM Race Service

### **What is included in the KTM Race Service?**

- Access to the KTM Service Stations
- Technical instructions for all KTM riders
- Technical assistance for the whole event as is permitted according to FIM rules
- Tools for the service
- Motorex, lubricants and liquids for servicing (engine oil, cooling liquid, chain spray...)
- Petrol for the race days
- Daily update for settings and race information
- WP suspension support
- Storage boxes for gloves, goggles tyres
- Service points emergency assistance (spares, tools, liquids, petrol, drinks, snacks, fruits)
- Spare parts service (cost of spare parts is not included)
- One airfilter a day for the race days (up to 6 air filters overall)
- First bike service after pre ride (before technical control)
- Chilled drinks during the race week
- Meal after each race day

### **Will there be WP support onsite?**

Yes, there will be.

### **Can I pay via credit card?**

Yes, our booking tool allows you to pay via credit card.

**Do you have changing machines?**

Yes, we have changing machines from Metzeler. If you want a Rabaconda you would have to bring one yourself.

**Will it be possible to gas up my rear shock once I am in Spain?**

Yes, there will be WP support available.

**Will I get my money back in case of early withdrawal of the race?**

Unfortunately, this will not be possible.

**What are your cancellation policies?**

In principle, cancellations must be made in writing (by e-mail). Time of cancellation and cancellation fees: Cancellation fee shall be 10% of invoice value including any additional costs, if notice is provided to OAT within more than 8 weeks prior to the scheduled event. Cancellation fee shall be 50% of invoice value including any additional costs, if notice is provided to OAT within more than 2 weeks prior to the scheduled event. Cancellation fee shall be 100% of invoice value including any additional costs, if notice is provided to OAT exactly or less than 2 weeks prior to the scheduled event. The participant may transfer the contractual relationship to another person, as long as this person fulfils all the prerequisites for participation and the organizer is notified